What do I do if I don't get my paper back?

If you don't receive your paper back within 24-48 hours, please send an inquiry to owltutors@ggu.edu and we will track down your submission and send it out to you ASAP.

Can anyone submit a paper to the OWL tutors for review?

Any GGU student, including students at the regional campuses and alumni, may submit a paper for review. We cannot accept papers from non-GGU students, and we cannot respond to papers for courses at other schools.

Why do I have to fill out the Submission Form?

The OWL Tutors want to get as much information about your assignment as possible, so that they don't have to waste time asking you to clarify the scope of the assignment. When you submit a draft for review, please fill out the instruction box, letting us know what areas you'd like feedback on, and we'll do our best to focus on your specific needs.

Do I need to fill out a Submission Form every time I submit a paper?
Yes! Even if you've already filled out a form and you are just re-submitting the same paper, you still need to fill out the Submission Form. We have seven OWL tutors working in 12-hour shifts, so it's necessary for students to fill out a complete Submission Form every time a paper is submitted, even if they are sending in a paper for a second or third time.

Why is there a 3-page submission limit? Why are students limited to 2 submissions within a 12-hour period? Why can't OWL tutors respond to my entire paper at one time?

We limit your sessions to provide all students an opportunity to receive tutoring services. If a student submits a 10-page paper, or even a five-page paper, an OWL tutor cannot respond to all of that material within 30 minutes. As with the Writing Lab, we keep sessions to 30 minutes, per student. We do allow students to submit more than once during a 24-hour period— but please do not submit more than 2 papers within 12 hours.

We have a second reason for limiting submissions: sometimes it's a fine line between providing feedback to a student and editing a student's work. When a student turns in a long paper and wants input on the entire piece, then we begin to worry about this fine line. At what point does a tutor begin to have too much impact a student's paper? We believe that limiting submissions will require a student to do the actual work on a paper — OWL tutors provide guidance and feedback, but we are NOT an editing service.

Who are the OWL tutors?

We are professionals with graduate degrees in English or Writing and have several years of tutoring and teaching experience. Many of the tutors are published authors and some tutors also teach at GGU, both in the classroom and online, and/or tutor in the Writing Lab.

Can I send my work through my CyberCampus class conference page?

No. We are separate from CyberCampus, so please submit your work using the OWL Submission Form.

Is the OWL just for students who are taking English classes?

No. Students in any GGU course may submit papers, cover letters, resumes, letters of application or other writing they would like help with.